

System Sales, Inc.

Please read carefully!

Thank you for purchasing a system from EZ System Sales. Below we have a list of requirements that need to be completed prior to installation of your new system.

1. When you receive your shipment, locate your packing slip and compare it to your E System Sales Invoice.
2. Please unpack your shipment to be sure every piece you have purchased has been shipped.
3. An Installation and programming manual is provided and will be shipped from E System Sales. If you have not received your Manual and Program CD please call 800 619 9566
4. If you have ordered the CRE Back Up System. The software is located at <http://www.download.ezsystemsales.com>. Please call 800 619 9566 to get your username and password.
5. You will be required to register your version of CRE by calling 800 722 6374 and select the option for sales.

For do it your self installers:

6. Support is provided from the software manufacturer (PC America) for a period of 90 days from the initial registration of your CRE Program. You can call 845 267 3549 between the hours of 9AM to 5PM Eastern Time.
7. Additional programming support is provided at <http://www.help.esystemsalesinc.com>. Click the Log On link on the left side website navigator. The username is: **pos-help** and the password is: **cash**. Click **Restaurant Pro and Lite Express** link on the center main body of the page and navigate through the categories on the left side of the screen. Click the category to perform the programming sequence.
8. A good working Windows based computer with either Windows 2000 or Windows XP that has an available serial port at the location of the phone system is required In order to perform the programming of the phone system.
9. You will need adequate computer experience and skills working with Windows to perform the necessary steps and features of CRE.
10. Allow yourself sufficient time to read and comprehend installation, programming instructions provided.
11. You will need the ability to install and connect the Computer POS Hardware in your work location.
12. Sales terms are at <http://www.terms.esystemsalesinc.com>.